

SDRAGON

Espresso Machine
User Manual

操作说明书

Designed for
Commercial Users.



wendougee



引言

We Design Smart Brewing.

一份执着, 一份坚持, 一份期待, 一份荣耀, 一款来自"咖啡工程师"之手的产品, 会有什么不同。能否透过"品质"获得尊重, 能否透过"细节"感受温度, 能否透过"功能"感到用心? 我们接受您的评测, 愿意倾听并持续改进。

作为咖啡设备制造商中的一员, 我们有幸目睹了咖啡市场的蓬勃发展。这一路走来, 我们经受了一些考验, 也收获了无数客户, 再次感谢大家的支持和期待。也让我们更加坚信, 坚持创新、敢于挑战, 踏实做出稳定、实用、智能的产品。之后我们会更加把好品质关, 健全体系, 引领行业, 服务用户。

使用之前， 请先阅读使用须知。

感谢您购买我公司产品，为了方便您的使用，快速熟悉产品，使用前，请您详细阅读以下内容：

- 产品安装调试完成，请扫描铭牌上的“二维码”或输入“序列号”绑定产品并激活质保。(无法提供序列号，可能会对您产品的售后带来不便)
- 使用人员务必掌握操作方法，查看注意事项，避免操作不当造成的人身或机器损伤。
- 有关于产品常见的使用问题，请参考“使用指导”和“常见问题”进行处理，无法解决时，请扫描铭牌上的“二维码”或拨打温豆季服务热线400-66-50515进行快速报修，温豆季工程师会及时与您联系。
- 您有任何意见或建议，可通过官方途径向我们提出或指正，我们会尽最大的努力为您提供有效的解决方案。

警告

- 本设备不供身体机能、感官或精神能力受损者以及缺乏相关经验和知识者(包括儿童)使用。
- 儿童使用本设备时必需有成人监护，确保其不会将设备当作玩具玩耍。
- 请勿将设备、插头或电源线浸入水中，否则可能造成触电危险。
- 如果电源线、插头受损，或设备已跌落，请勿继续使用本设备。
- 若电源线损坏，为避免危险，必须由制造商、授权服务提供商或具备同等资质的专业人员进行更换。

注意事项

- 请勿在室外使用本设备，以免设备暴露于雨雪、霜冻等天气中造成损坏。
- 请将设备放置在儿童接触不到的地方。
- 请勿尝试自行拆开设备或进行任何形式的维修。为避免危险，设备维修必须由制造商、授权服务提供商或具备同等资质的专业人员进行操作。
- 请将电源线放置在人员无法绊倒的位置；同时让电源线远离尖锐边缘及热源。
- 当设备长时间不使用时，应从插座拔出电源线；拔取时需握住插头，切勿拉扯线缆。
- 本设备不能安装在可能被任何液体喷射的区域。
- 本设备必须水平放置，且该放置面应能抵御可能渗漏的水。
- 严禁使用任何液体冲洗本设备。



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售后服务

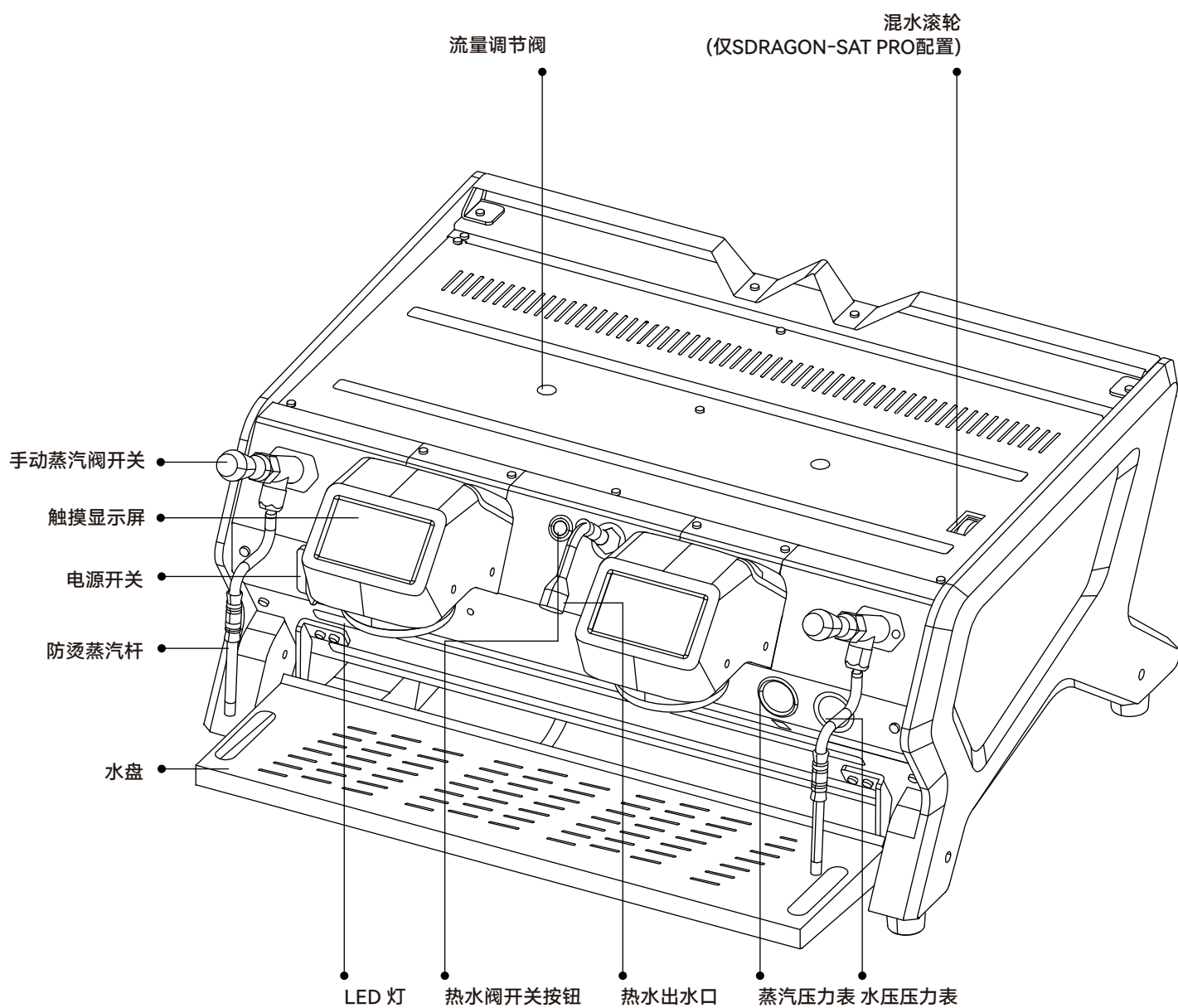
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产品介绍

01

1.1 产品图示





扫描二维码，观看快速使用
视频教程

本设备部分功能可能因机型或软件版本不同而存在差异，请以实物为准



Series
SDRAGON/迅猛龙
饱和型

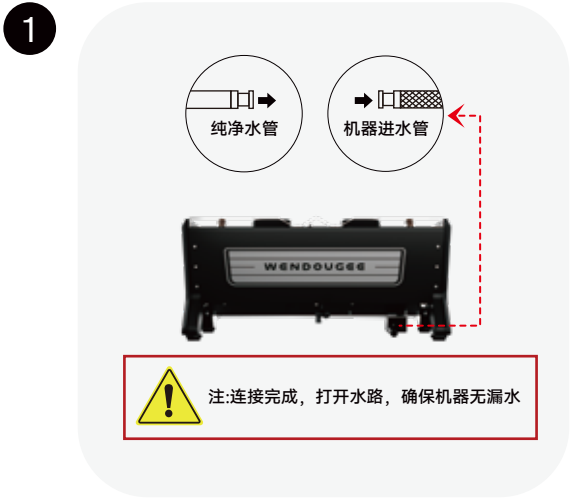
Type
双头 | 商用
意式半自动咖啡机

Color




型号	SDRAGON-SAT PRO(线上款)	SDRAGON-SAT(线下款)
不锈钢多锅炉系统	8.7L蒸汽锅炉+3.5L萃取锅炉	
屏幕	4.3寸触摸屏*2	
饱和式冲煮头	●	●
可调预浸泡	●	●
可调限流阀	●	●
可调温热水	●	
内置旋转叶片泵	●	●
配件	双嘴手柄*2 粉碗:18g*2+9g*1+盲碗*1	
电压功率	220V-240V 50-60Hz 4800W	
尺寸重量	78(W)*67(D)*40(H)cm 56kg	
含包装尺寸重量	80(W)*92(D)*58(H)cm 80kg	

1.3安装引导



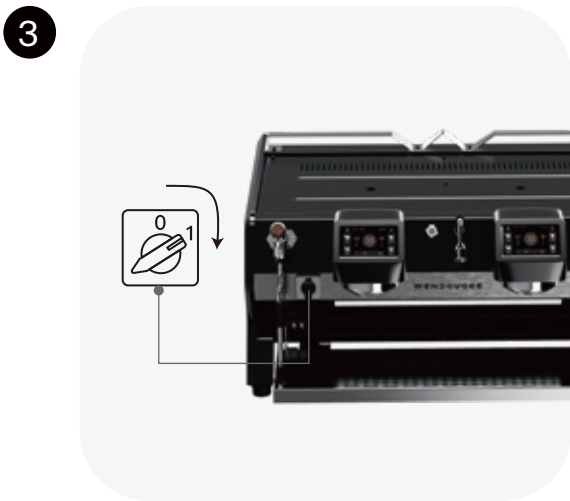
连接水路

纯净水管→机器进水管



连接电路

安装16A插头或装有漏电保护的独立开关



开机-蒸汽锅炉自动补水

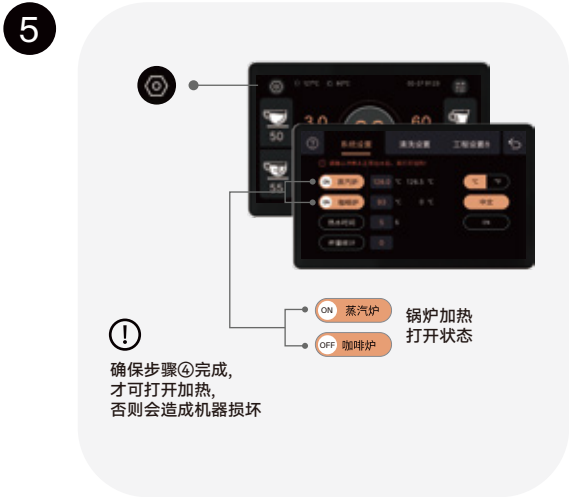
顺时针旋转开机按钮至开机位, 启动机器后, 蒸汽锅炉开始自动补水



咖啡锅炉手动补水

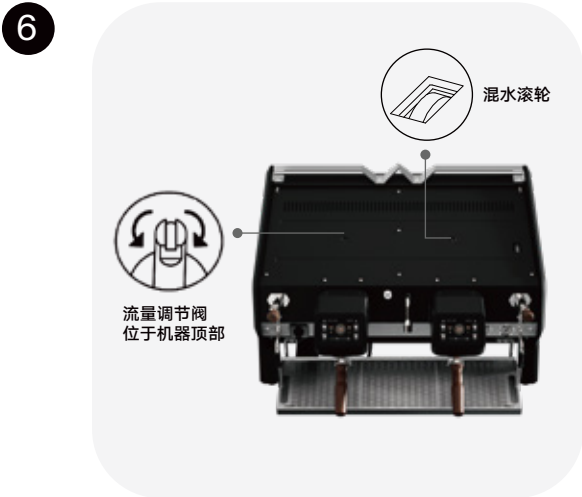
多次点击“M”手动键, 直到冲煮头出水, 咖啡锅炉补水完成

1.3安装引导



打开锅炉加热

点击首页左上角设置键，进入系统设置，打开锅炉加热，等待加热完成



调节流量，混水温度调节

点“M”键测试，4s出水32-36ml，顺时针旋转调节阀流量减小，反之增大
混水滚轮往前拨动水温升高，反之降低



调试机器

蒸汽锅炉，温度越大，蒸汽压力越大（建议设置温度：蒸汽锅炉123℃，咖啡锅炉92℃）
咖啡锅炉温度（高海拔地区温度不建议超过沸点）



首页介绍

02

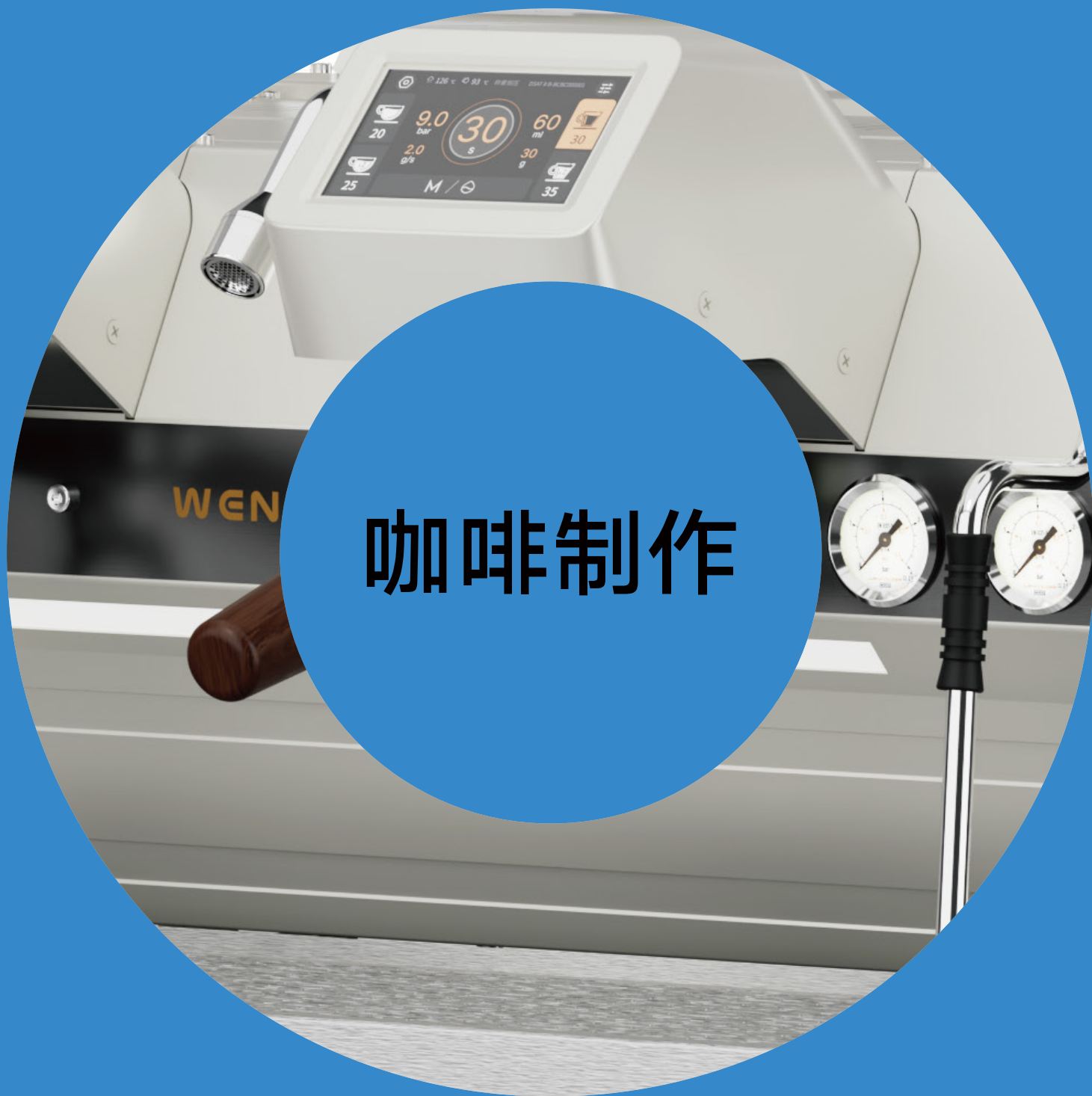
2.1 首页介绍



2.1 首页介绍

2.1.1 M键/清洗键





咖啡制作

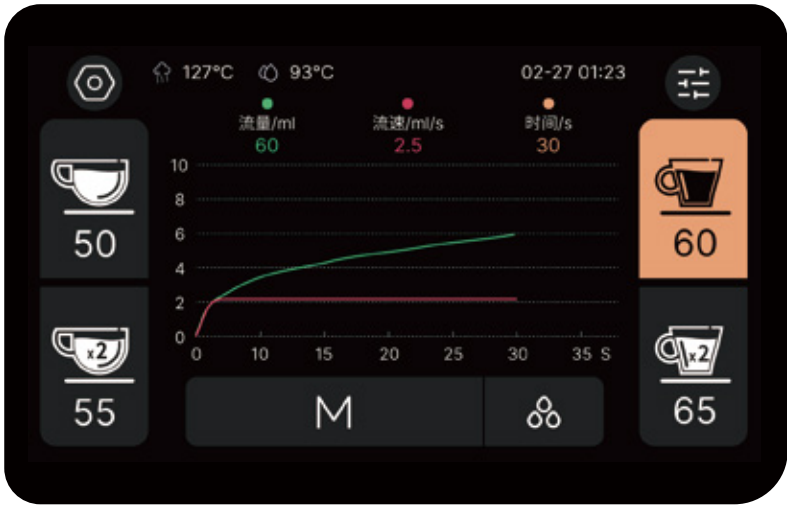
03

3.1 参数模式



- ①点击“制作键”,开始萃取
- ②点击屏幕虚线框位置, 切换“参数模式”/“曲线模式”

3.2 曲线模式



3.3 产品设置



- ①单击“参数设置”
- ②选择制作键

3.3 产品设置



③单击“数值框”设置萃取参数

④输入数值，点  确认

注：联动功能为选配功能



机器设置

04

4.1 系统设置

4.1.1 锅炉设置



蒸汽锅炉：提供蒸汽和热水。温度越高，蒸汽压力越大，建议值：123℃

咖啡锅炉：提供萃取咖啡所需的热。建议值 92℃，如有偏差，可在工程设置温度补偿。

注：高海拔地区，咖啡锅炉温度设置不建议超过沸点

4.2 清洗设置

4.2.1 快速清洁



- ①点按“手动键”右下角，弹窗显示自动清洗
- ②弹窗里点击“设置”键进入“清洗设置”

4.2 清洗设置

4.2.2 正常设置页面清洁



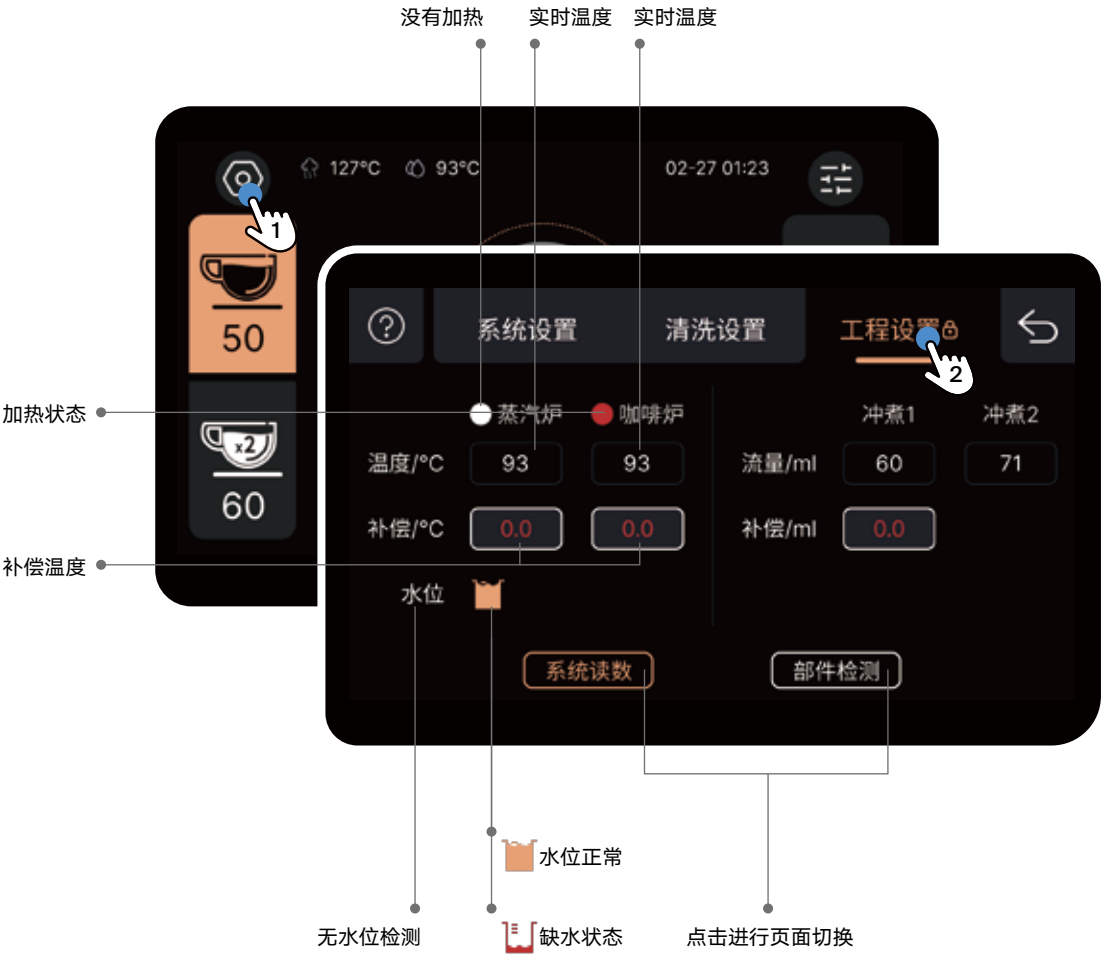
①点击“数值框”设置参数，点  确认

②点击“开始”开始清洗

以上图示例：点击“开始”，冲煮头出水 3s，停止 5s，循环 3 次，完成。（点击“停止”，即可取消清洗）

4.3 工程设置

4.3.1 加热系统



①首页点击“设置键”，再点击“工程设置”，输入密码，进入“工程设置”界面。（密码：888888）

②“加热系统”页面可查看“蒸汽锅炉”和“咖啡锅炉”的实时温度，当“显示温度”与“实际温度”有差异时，可设置“温度补偿”。

4.3 工程设置

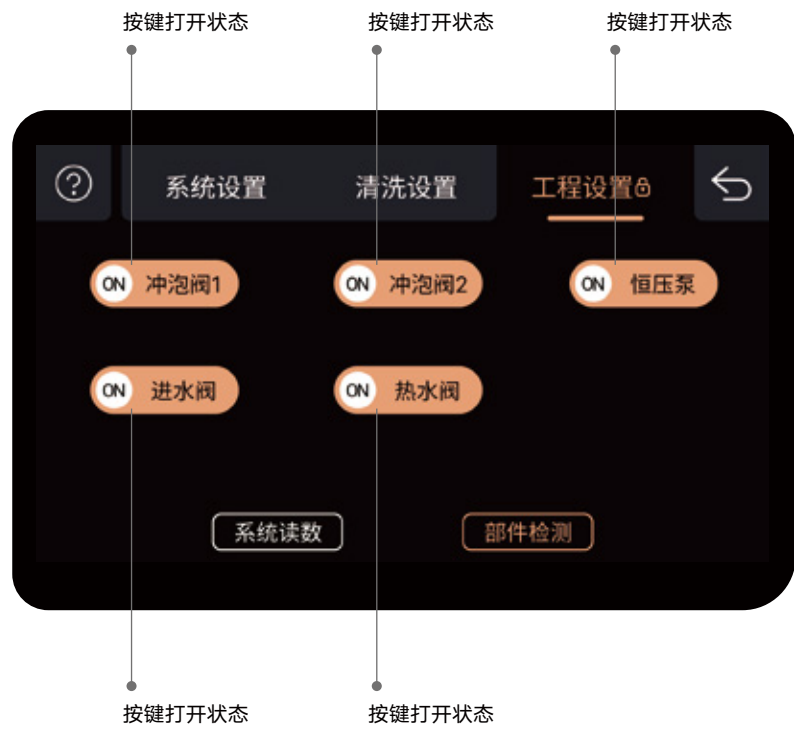
4.3.2 系统读数



- ① 点击屏幕下方“系统读数”切换至当前页面
- ② “系统读数”页面可查看当前“冲煮头”的“实时流量”、“实时温度”。当“显示流量”和“实时流量”有差异时，可设置“流量补偿”。当“显示温度”和“实时温度”有差异时，可设置“温度补偿”。

4.3 工程设置

4.3.3 部件检测



注：“部件检测”仅工程人员测试时使用，请谨慎操作！
点击相应“按钮”时，该“按钮”亮起并自动执行相应功能
退出时确保所有按钮处于关闭状态！

A circular inset image showing a close-up of a WEN coffee machine. The machine is white with a black digital display panel. The display shows various settings: a large '30' in the center, '9.0 bar' at the top, '2.0 g/s' at the bottom left, and '60 ml' at the top right. There are also icons for coffee cups and a 'M/θ' button. To the right of the display, there are two analog pressure gauges. The brand name 'WEN' is visible on the left side of the machine. The entire image is set against a blue background.

售后服务

05

5.1 维护保养

日常清理件	清理周期	清理方法
冲煮头	每日	清洁刷清洗；药水浸泡
蒸汽杆	每日	及时清洁，热水浸泡
沥水盘	每日	清洁刷清洗
分水网	每日	清洁刷清洗；药水浸泡
蒸汽阀	6-9个月	拆开清洁，除污除油
电磁阀	6个月	拆开清理内部阀芯
流量计	3个月	拆开清理水垢
各种铜管、管路、接口	12个月	拆开清理水垢
锅炉内部	12个月	拆开清理水垢
温度探针	6个月	拆开清理水垢
水位探针	6个月	拆开清理水垢
消耗件更换	依实际情况	拆开清理水垢
冲煮头密封圈	6-9个月	对接售后
蒸汽阀密封圈	12个月	对接售后
安全检查		
1. 电源插座有无松动，高压阀安全检查		
2. 机器有无漏水		
3. 其他问题		
常备工具		
多功能螺丝刀、内六角套装、尖嘴钳、17/19号扳手、活动扳手、斜剪钳		
● 建议使用清水或中性清洁剂溶液进行清洁或维护。 ● 禁止使用任何具有腐蚀性、研磨性、强酸强碱的清洁剂，以免损坏机器表面和内部元件。		

5.2 问题排查

序号	常见问题	原因分析	解决方案
	屏幕报错		
1.1	NTC1故障	蒸汽温探损坏	对接售后
1.2	NTC2故障	咖啡温探损坏	对接售后
	蒸汽/开水		
2.1	蒸汽过大	"锅炉A"温度设置过大	对接售后
2.2		"锅炉A"温度设置过小	对接售后
2.3	蒸汽过小	蒸汽阀故障	对接售后
2.4		蒸汽硅胶管泄漏	对接售后
2.5		蒸汽杆或蒸汽嘴堵塞	对接售后
2.6		检查水位探针过高	对接售后
2.7		水位线松动	对接售后
2.8	蒸汽湿度大	水位探针水垢较多	对接售后
2.9		蒸汽锅炉地线松动	对接售后
2.10		主板故障	对接售后
2.11		水位探针异常	对接售后
	跳闸		
3.1	跳闸	场地环境供电影响	对接售后
		易损件老化、线接触不良	对接售后
3.2	通电跳闸	外部路线短路/漏电	对接售后
3.3	开机马上跳闸	线路/开关/加热块/主板短路或漏电	对接售后
3.4	加热时跳闸	加热管/加热线路/继电器短路或漏电	对接售后
3.5	制作咖啡时跳闸	水泵或冲泡阀短路/漏电	对接售后
3.6	补水时跳闸	水泵或进水阀短路/漏电	对接售后

5.3 合格证



5.4 保修范围

根据国家三包规定及相关行业标准，我公司产品实行以下保修政策：

1.终端客户：自安装日期起，整机质保12个月，包含配件费(易损件除外)、维修费工时费等。

2.可选购续保、售后整包等增值服务。

3.保修服务属下列情况之一不提供质保，可付费维修：

- 附件及赠品不属于质保范畴；
- 不按说明书使用、维护、保管所引起的商品损坏等；
- 产品需定期保养及安全检查，否则因水垢、自然老化等其他因素引发的安全隐患不在保修范围；
- 所有外观件、保养件，如外壳铝件、不锈钢镜面板、漆面、密封圈、滴水盘、水箱等塑料件等；
- 自行对产品进行改动、拆解等所造成的商品损坏；
- 使用非原厂配件造成的设备损坏不享受售后服务；
- 无法出示产品机身编码，不能享受售后服务；
- 销售商口头许诺，超出本协议规定保修原则的，不提供服务；
- 非本公司原产、处理品、或销售合同明确规定不含保修的设备。

5.5 免责声明

温豆季致力于不断改进产品的功能，后期产品规格和内容可能会随之变更，恕不另行通知，敬请谅解！若说明书中图标、图片等与实物有差异，请以产品实物为准，本公司保留对所有技术参数和图文信息的最终解释权。

使用本产品之前，请仔细阅读本说明书，对于未按照使用说明书的要求或未能正确理解说明书的要求而误操作本产品造成的损失，本公司将不承担任何责任。

5.6 联系我们

温豆季(wendougee)创立于2014年，专注于为咖啡、茶饮行业提供全套设备解决方案。创始人深耕饮品设备行业多年，在新型结构设计、高精密加工及功能创新上有独到理念。带领着一支富有朝气的“追光”团队,不断进行从0到1的探索,为行业提供颠覆性产品的研发与制造。

温豆季秉承“沉淀十余载、精品始出来”的初心，以破圈的势态，打破行业习惯，搭建智能化的应用平台，解决了饮品行业技术岗位“不易替代性”的难题,为全球咖啡、茶饮行业的推动与发展，注入“温豆季动力”。



Introduction

- Before the changes, reshape the coffee habit! persistence, perseverance, expectation, and glory, what will be the difference in a product from the hands of a "coffee engineer"? Can you get respect through "quality", can you feel the temperature through "details", can you feel the attentiveness through "functions"? We accept your evaluation, are willing to listen and continue to improve.

As a member of the coffee equipment manufacturer, we are fortunate to witness the booming coffee market. Along the way, we have withstood some tests and gained countless customers. Thank you again for your support and expectations. It also makes us more convinced that we should persist in innovation, dare to challenge, and steadily make stable, practical and intelligent products. In the future, we will pay more attention to quality, improve the system, lead the industry and serve users.

Before use

Please read the usage instructions first.

Thank you for purchasing our company's products. To facilitate your use and help you quickly familiarize yourself with the products, please read the following content in detail before use:

- After the product installation and commissioning are completed, please scan the "QR code" on the nameplate or enter the "serial number" to bind the product and activate the warranty. If you are unable to provide the serial number, it may cause inconvenience to the after-sales service of your product.
- Users must master the operation methods, check the precautions, and avoid personal or machine injuries caused by improper operation.
- For common usage issues of the product, please refer to the "Usage Guide" and "Frequently Asked Questions" for handling. If you are unable to solve the problem, please scan the "QR code" on the nameplate or call the Wendougee service hotline 400-66-50515 for a quick repair report. A Wendougee engineer will contact you promptly.
- If you have any opinions or suggestions, you can put them forward or correct them through official channels. We will do our best to provide you with effective solutions.

Warning!

- Children should be supervised to ensure that they do not play with the appliance.
- The machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
- Never immerse the machine, plug or mains cable in water because there is a danger of electric shock.
- Do not use the machine if the mains cable, plug is damaged or the machine has fallen down.
- If the mains cable is damaged it must be replaced by the manufacturer, service agent or similarly qualified persons in order to avoid a hazard.

WEEE Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) and should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

Precautions

- Do not use the machine outdoors as it can be exposed to weather (rain, snow, frost). This will cause material damage to the machine.
- Place the machine out of the reach of children.
- Do not try to open the machine or repair it in any way. To avoid danger only have the machine repaired in a technical workshop, Service Centre or by a qualified person.
- Position the mains cable so that people cannot trip over it. Keep it away from sharp edges and heat sources.
- Remove the mains cable from the socket when the machine is not in use for longer periods. To do this, pull the plug not the cable.
- This appliance is not suitable for installation in an area where a water jet could be used.
- This appliance must be placed in a horizontal position that is resistant to any water that may leak.
- This appliance must not be cleaned with a water jet.

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- 1.2 Product Parameters & Specifications
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After-Sales Service

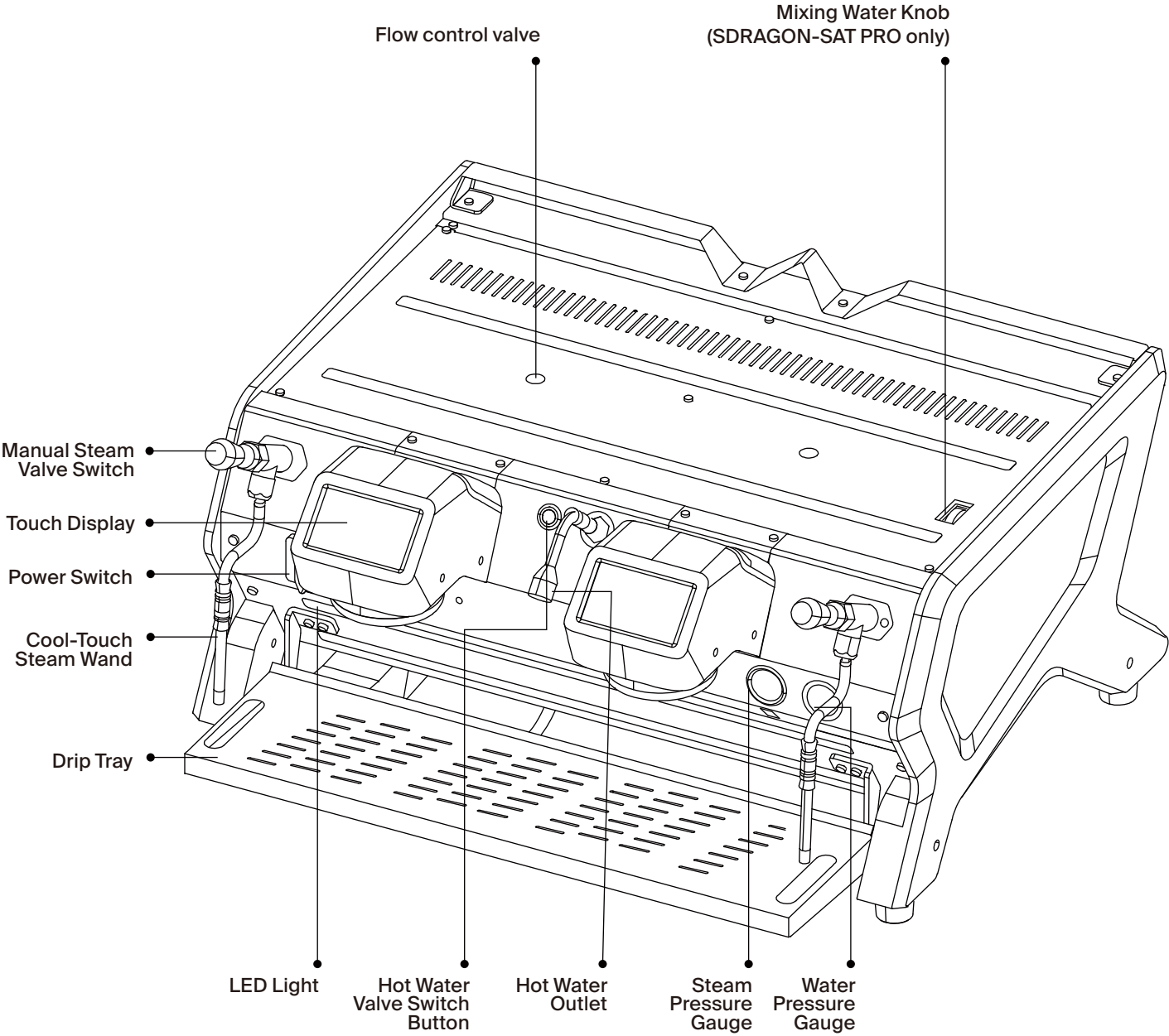
- 5.1 Maintenance
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- 5.3 Certificate Of Conformity
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Product Introduction

01

1.1Product illustration





Scan the QR code
Watch the quick usage video tutorial

Some functions of this device may vary due to different models or software versions. Please refer to the actual product for accuracy



1.2 Product Parameters and Specifications

Series
SDRAGON

Saturated

Type
Dual group
semi-automatic
espresso machine

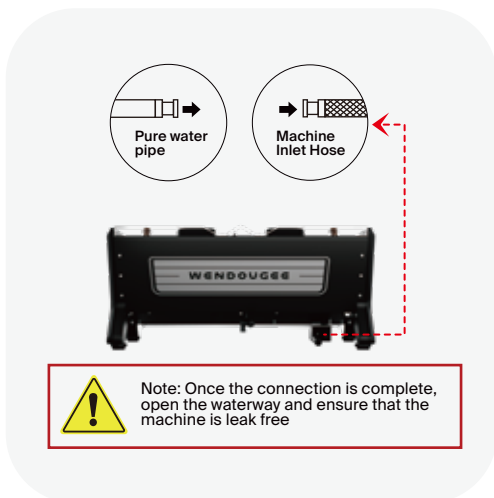
Color



Model	SDRAGON-SAT PRO	SDRAGON-SAT
Stainless steel multiple boilers system	8.7Lsteam boiler+ 3.5Lcoffee boiler	
Screen	4.3-inch touchscreen*2	
Saturated group	●	●
Adjustable pre-infusion	●	●
Adjustable flow limiting valve	●	●
Adjustable temperature of hot water	●	
Built-in rotational vane pump	●	●
Accessories	Double-spout portafilter*2 Filter basket: 18g*2+9g*1+Backflush cleaning disc*1	
Voltage and power	220V-240V 50-60Hz 4800W	
Specifications	78(W)*67(D)*40(H)cm 56kg	
Shipping dimensions and weight	80(W)*92(D)*58(H)cm 80kg	

1.3 Installation Guide

1



Connect Water Line

Pure water pipe → machine inlet pipe

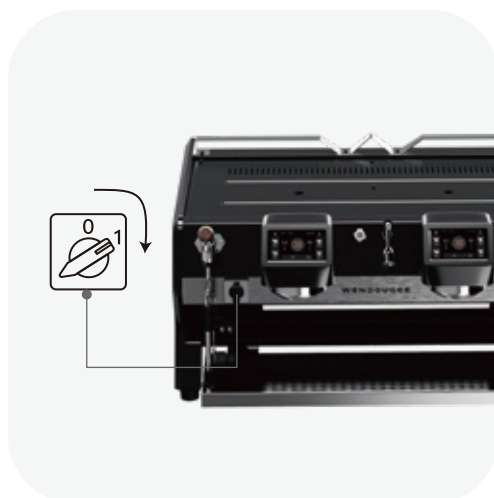
2



Connect Power

Install a 16A plug or a dedicated breaker with leakage protection, Manual fill completed

3



Power On – Steam Boiler Auto-Fill

Turn the power knob clockwise to the ON position to start the machine

4

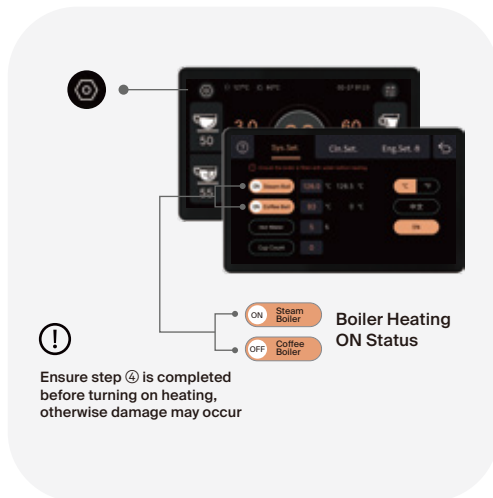


Manual Fill for Coffee Boiler

Tap the “M” manual key several times until water flows from group head,

1.3 Installation Guide

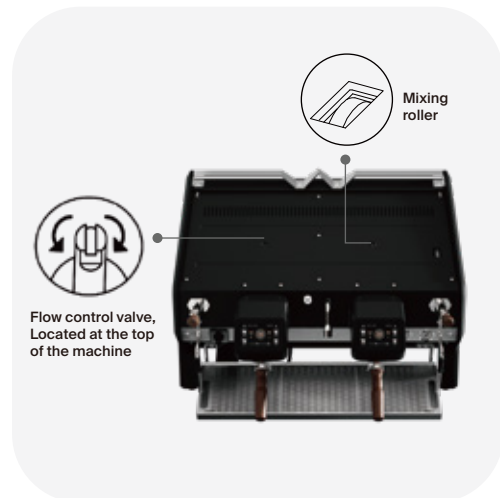
5



Turn On Boiler Heating

Tap the settings icon on the top left of homepage → Enter system settings → Enable boiler heating → Wait for completion

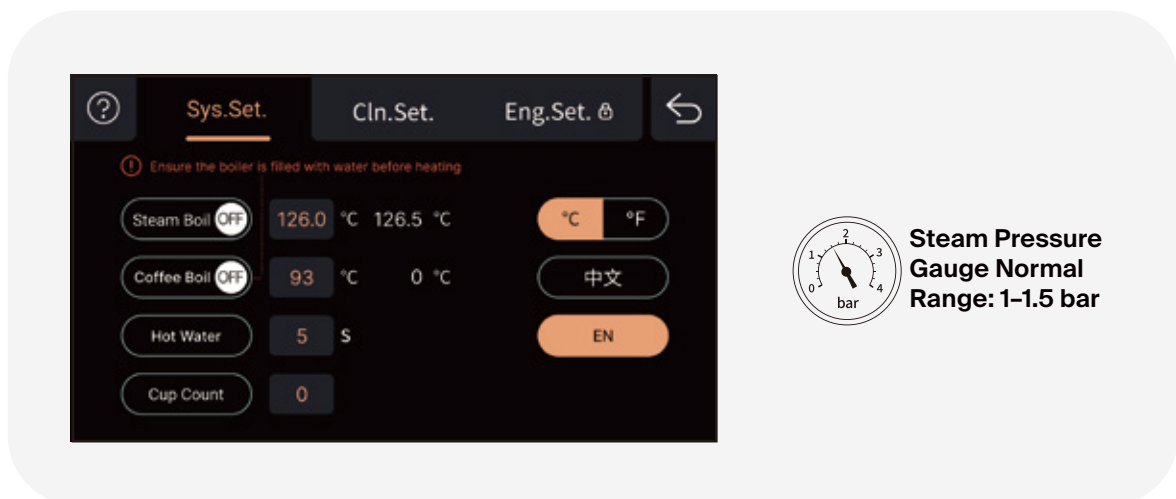
6



Adjust flow rate and mixed water temp

Press the "M" key to test. After 4 seconds, 32-36ml of water will be discharged. Rotate clockwise to reduce the flow rate of the regulating valve, and vice versa to increase it, Move the mixing roller forward to raise the water temp, and vice versa to lower it

7



Steam Pressure Gauge Normal Range: 1-1.5 bar

Machine Calibration

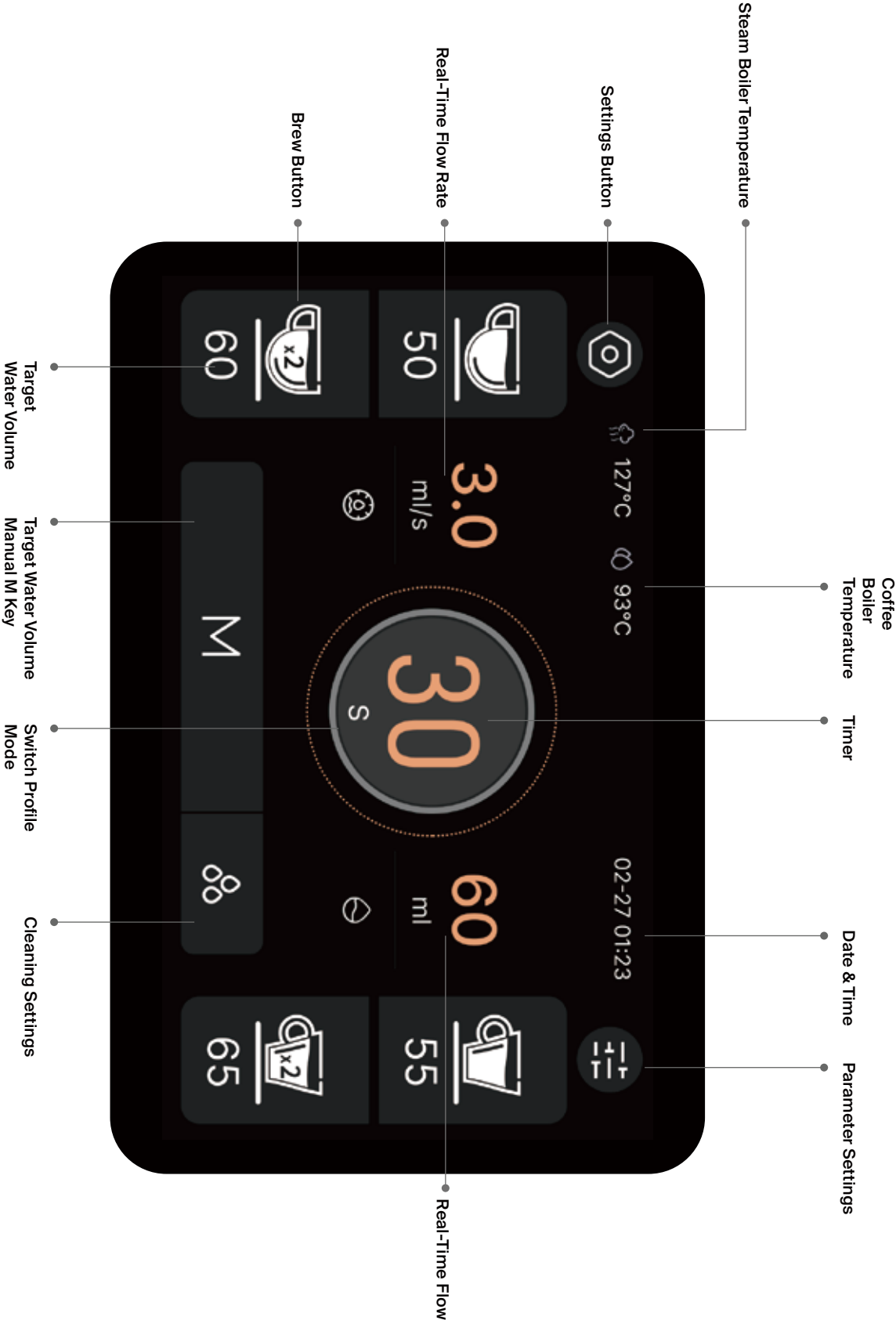
Higher steam-boiler temperature produces higher pressure (recommended: Coffee boiler 92°C; Steam boiler 123°C; For high altitudes, coffee boiler should not exceed boiling point)



Home Page Overview

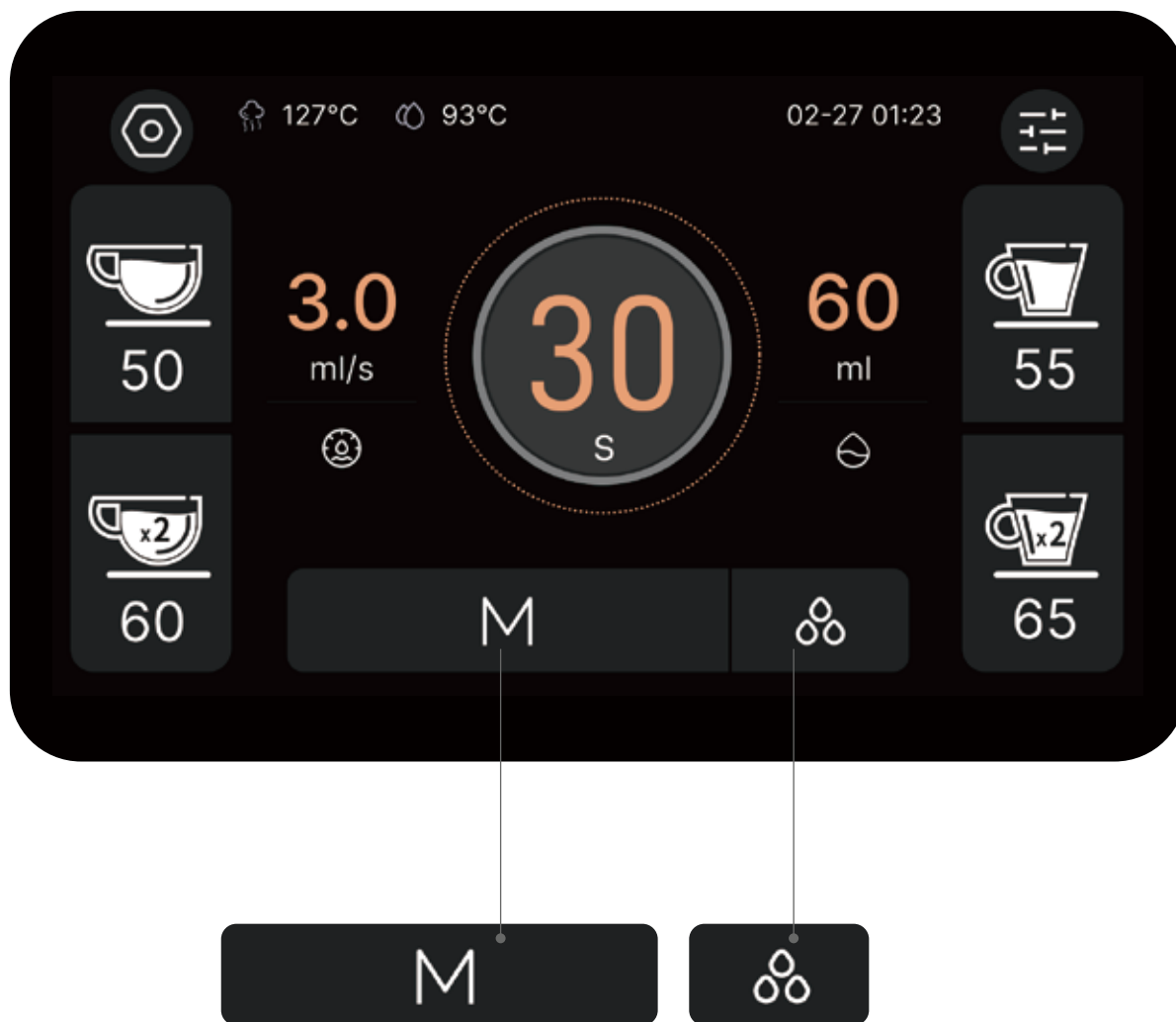
02

2.1 Homepage Overview



2.1 Homepage Overview

2.1.1 M key/cleaning key



- M key can customize start time
After user starts, it will run per set
time and finish

- Tap to enter Quick-Clean Interface

A circular inset image showing a close-up of a WEN coffee machine. The machine is white with a black control panel. The digital display shows various settings: 9.0 bar, 30 s, 60 ml, 2.0 g/s, 30 g, 35 g, 20, 25, and M/θ. The brand name 'WEN' is visible on the side. Two pressure gauges are mounted on the right side of the machine.

Coffee Making

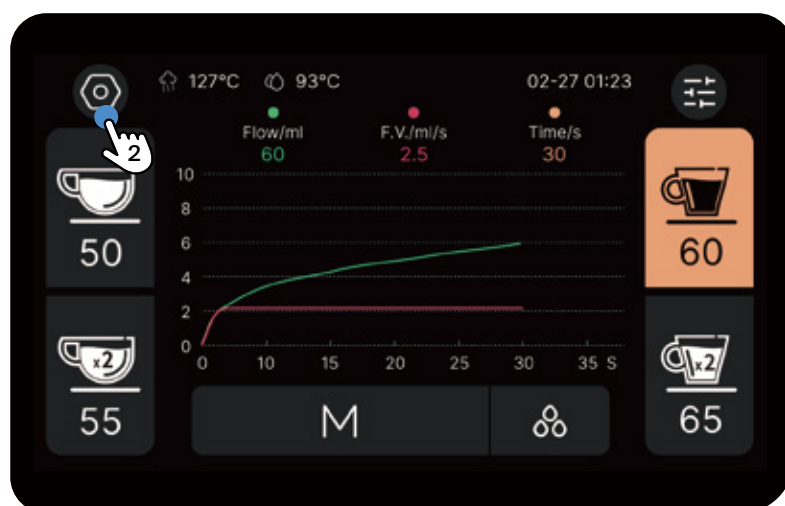
03

3.1 Parameter Mode



- ① Tap “Brew Key” to start extraction
- ② Tap the dashed area to switch between Parameter Mode / Profile Mode

3.2 Profile Mode



3.3 Product Settings



- ① Click “Parameter Settings”
- ② Select Brew button

3.3 Product Settings



- ③ Tap the value box to set extraction parameters
- ④ Enter value and press  to confirm

Note: Linkage function is optional



Machine Settings

04

4.1 System Settings

4.1.1 Boiler Settings



Steam Boiler: Provides steam & hot water; higher temperature → higher pressure; Recommended: 123°C

Coffee Boiler: Provides hot water for extraction;
Recommended: 92°C

If deviation exists, adjust via Engineering →
Temperature Compensation

Note: In high altitude areas, coffee-boiler temp should not exceed boiling point

4.2 Cleaning Settings

4.2.1 Quick Clean



- ① Press bottom-right of “Manual Key” to show Auto-Clean popup
- ② Tap “Settings” in popup to enter Cleaning Settings

4.2 Cleaning Settings

4.2.2 Set Page Cleaning



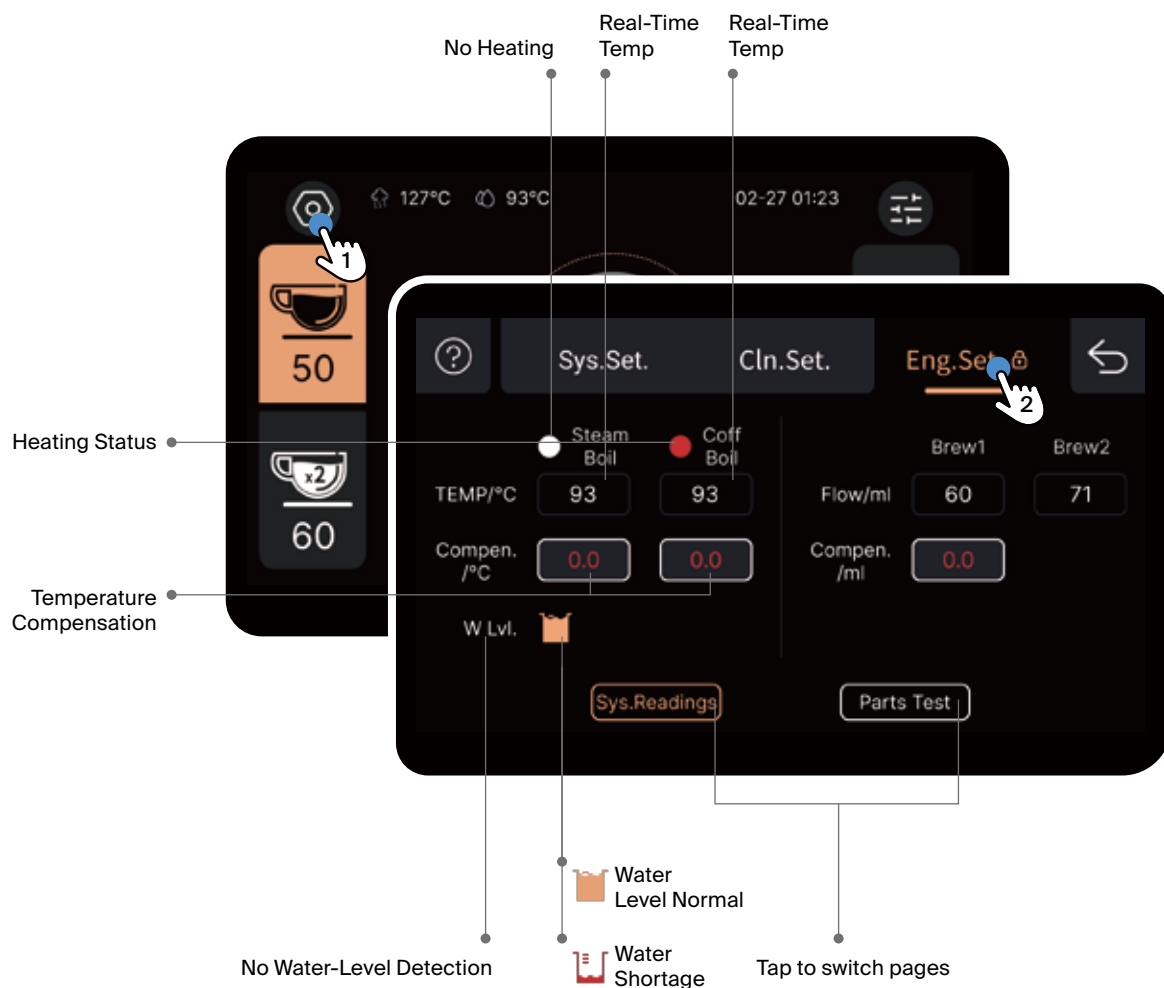
① Tap value box to set parameters, press  to confirm

② Tap “Start” to begin cleaning

As shown: group head dispenses 3s → stops 5s → repeats 3 times
→ done. (Click “Stop” to cancel the cleaning process.)

4.3 Engineering Settings

4.3.1 Heating System

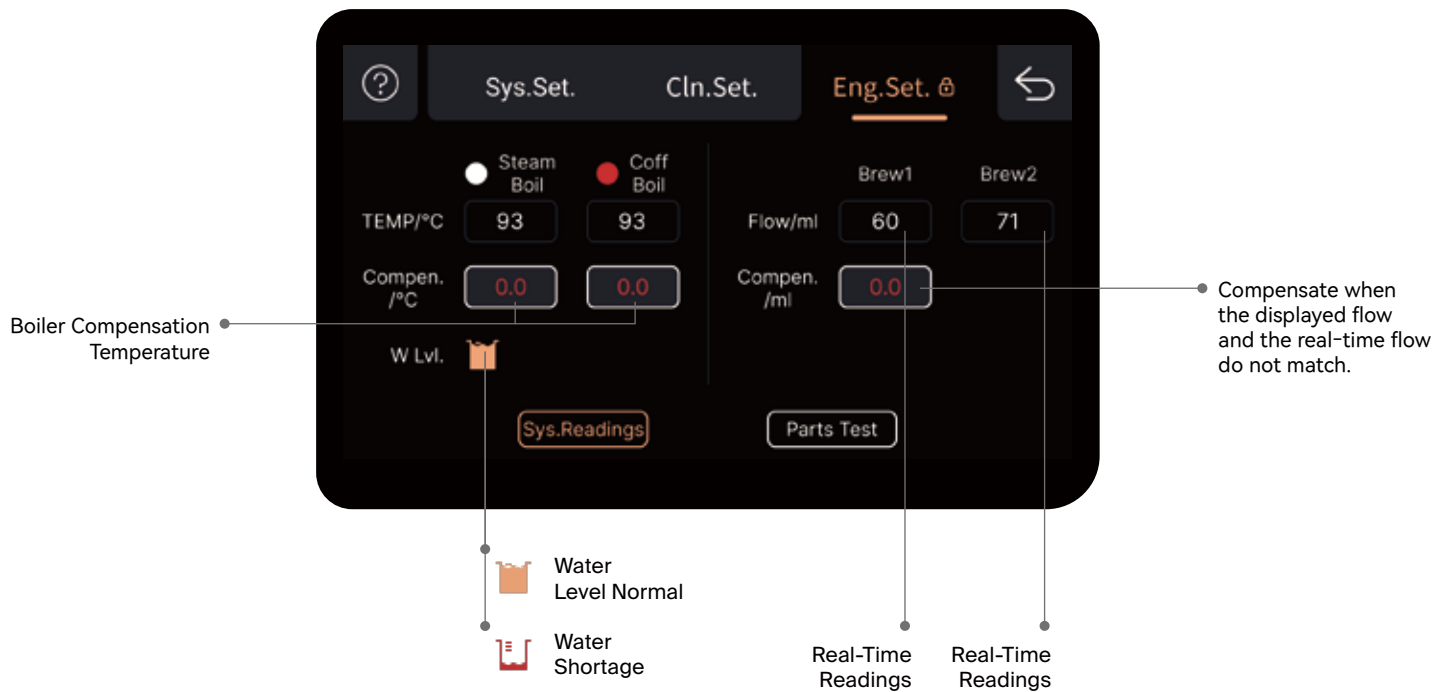


① On the home page, tap the Settings button, then tap EngineeringSettings. Enter the password to access the Engineering Settings interface.

② In the Heating System page, you can view the real-time temperatures of the steam boiler and the coffee boiler. If the displayed temperature differs from the actual temperature, you can adjust the temperature compensation.

4.3 Engineering Settings

4.3.2 System Readings

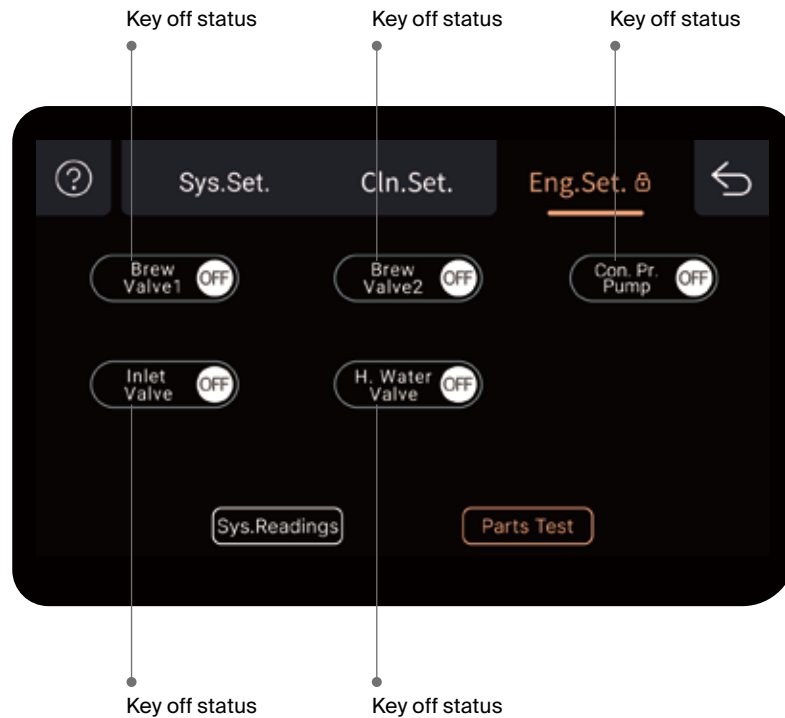


① Tap “System Readings” to view

② On the System Readings page, you can view the group head’s real-time flow and real-time temperature. If the displayed flow differs from the real-time flow, you can set flow compensation. If the displayed temperature differs from the real-time temperature, you can set temperature compensation.

4.3 Engineering Settings

4.3.3 Component Test



Note: "Component testing" is only used by engineering personnel during testing, please operate with caution! When clicking the corresponding "button", the "button" lights up and automatically executes the corresponding function. When exiting, ensure that all buttons are turned off!

A circular inset image showing a close-up of a De'Longhi coffee machine. The machine has a black top panel with the brand name 'De'Longhi' partially visible on the left. A small digital display screen is in the center, showing some numbers. To the right of the screen is a circular port. Below the screen is a silver-colored body with a black handle on the left and a silver-colored spout on the right. A blue circle is overlaid in the center of the image, containing the text 'After-sales Service' in black.

**After-sales
Service**

05

5.1 Maintenance

Daily Cleaning Part	Cleaning Cycle	Cleaning Method
Screen	Everyday	Use Dust Cloth
Saturated Head	Everyday	Use Powdered Medicine
Adjustable Pre-infusion	Every week	Use Detergent
Drip Tray	Everyday	Normal
Steam Valve	6 months	Coordinate after-sales service
Solenoid	6 months	Coordinate after-sales service
Heating Pipe	6 months	Coordinate after-sales service
Flowmeter	3 months	Coordinate after-sales service
Copper Tubing, Lines, Connectors	12 months	Coordinate after-sales service
Boiler	12 months	Coordinate after-sales service
Temperature Probe	6 months	Coordinate after-sales service
Water Level Probe	6 months	Coordinate after-sales service
Replacement of Expendable Part	According to the actual situation	Coordinate after-sales service
Saturated Head Sealing Ring	6-9 months	Coordinate after-sales service
Steam Valve Sealing Ring	12 months	Coordinate after-sales service

Safety Check

1. If the power socket is looseness or not, the high pressure valve safety enough.
2. If the machine has water leakage or not.
3. Other question.

Permanent Tools

Multifunctional screwdriver, hexagonal set, sharp-nosed pliers, 17/19 wrenches, adjustable wrenches, diagonal cutting pliers

5.2 FAQs & Troubleshooting

No.	Troubleshooting	Reason	Solution
Screen Error			
1.1	NTC1 Error	Steam temperature probe damage	Coordinate after-sales service
1.2	NTC2 Error	Coffee temperature probe damage	Coordinate after-sales service
Steam/Boiled Water			
2.1	Too Much Steam	“Boiler A”temperature is set too high	Coordinate after-sales service
2.2	Too Less Steam	“Boiler A”temperature is set too low	Coordinate after-sales service
2.3		Steam valve failure	Coordinate after-sales service
2.4		Steam Silicone Tube Leakage	Coordinate after-sales service
2.5		Clogged steam rods or steam nozzles	Coordinate after-sales service
2.6	High Steam Humidity	Check if the water level probe too high	Coordinate after-sales service
2.7		Loose water level line	Coordinate after-sales service
2.8		Too much limescale on water level probe	Coordinate after-sales service
2.9		Steam boiler ground wire loose	Coordinate after-sales service
2.10		Motherboard failure	Coordinate after-sales service
2.11		Abnormal water level probe	Coordinate after-sales service
Trip			
3.1	Trip	Impact of environmental power supply at the site	Coordinate after-sales service
		Aging of wearing parts, poor wire contact	Coordinate after-sales service
3.2	Energized tripping	External route short circuit/electrical leakage	Coordinate after-sales service
3.3	Immediately tripped after turn on	Wiring/switching/heating block /motherboard short or leakage	Coordinate after-sales service
3.4	Immediately tripped on heating	Short circuit or leakage in heating pipe/heating circuit/relay	Coordinate after-sales service
3.5	Immediately tripped on making coffee	Short circuit/leakage of water pump or brewing valve	Coordinate after-sales service
3.6	Immediately tripped on inletting water	Short circuit/leakage of water pump or brewing valve	Coordinate after-sales service

5.3 Certificate Of Conformity



Certificate
合格证

Product Number
产品编号 _____

Inspection Date
检验日期 _____

Inspector
检验员 _____



400-66-50515

wendougee

5.4 Warranty Coverage

1.End customers: The machine is covered by a 12-month warranty from the date of installation. This includes the cost of parts (excluding consumables), labor, and repair fees.

2.Optional value-added services such as extended warranty and full after-sales service packages are available for purchase.

3.Warranty will not be provided under any of the following circumstances; repairs can be done at the customer's expense:

- Accessories and complimentary gifts are not covered by the warranty.
- Damage caused by improper use, maintenance, or storage that does not follow the user manual.
- Products require regular maintenance and safety checks; issues caused by limescale, natural aging, or other factors due to lack of maintenance are not covered.
- All appearance-related or maintenance-related parts, such as aluminum or stainless steel exterior panels, painted surfaces, gaskets, drip trays, water tanks, and other plastic components.
- Damage caused by unauthorized modification, disassembly, or alteration of the product.
- Damage caused by the use of non-original parts is not eligible for after-sales service.
- If the machine serial number cannot be provided, after-sales service cannot be granted.
- Verbal promises made by the seller that exceed the warranty terms of this agreement are not supported.
- Products that are not originally manufactured by our company, refurbished goods, or equipment explicitly sold without warranty in the sales contract.

5.5 Statement Denying or Limiting Responsibility

WENDOUGEE is committed to continuously improve the function of the product, the later product specifications and content may be changed without prior notice, please understand! If there is any difference between the icons, pictures, etc. in the manual and the real product, please take the real product as the standard, and our company reserves the right of final interpretation of all technical parameters and graphic information.

Before using this product, please read this manual carefully, the company will not be responsible for any damage caused by misuse of product without following the requirements of the manual or failing to understand the requirements of the manual correctly.

5.6 联系我们

Established in 2014, wendougee focuses on providing comprehensive equipment solutions for the coffee and tea beverage industries. The founder has extensive experience in the beverage equipment industry, with unique insights into innovative structural design, high-precision manufacturing, and functional innovation. Leading a vibrant "Chasing Light" team, he continually explores from zero to one and delivers revolutionary product research and manufacturing for the industry.

wendougee upholds the original intention of "refining expertise over more than a decade to produce outstanding results." With a disruptive approach, it breaks industry conventions, builds intelligent application platforms, and solves the issue of the technical irreplaceability in the beverage industry. wendougee injects "wendougee momentum" into the global coffee and tea industries to drive growth and development.



Contact

Offical: www.wendougee.com
E-mail: support@wendougee.com



小红书 淘

wendougee





联系售后



公众号

We Design Smart Brewing.